



Water-Based Acrylic Urethane Stains and Finishes 20 Year Limited Warranty

Wood Iron Wood Finishes Incorporated warrants that, for a period of 20 years, when interior wood has been pre-conditioned, stained, sealed and finished with 2 coats of Wood Iron Wood Finishes interior acrylic urethane top coat to clean, dry wood and the application of each coat is at least (1.5 mils dry film per coat) 3.0 mils dry film thickness under normal interior conditions (see Terms and Conditions) this product will not:

- ◆ crack, peel or blister
- ◆ erode and expose the substrate
- ◆ chalk
- ◆ yellow

If within the warranty period, measured from the date of installation, and upon notification and validation of the complaint by Wood Iron Wood Finishes, Inc., Wood Iron Wood Finishes, Inc. will, at its option, either fully compensate the homeowner for the stain or finish to repair the interior wood surface involved, supply such materials to the homeowner, or refund the original purchase price of the materials found to be defective. Only those affected areas validated by Wood Iron Wood Finishes, Inc. or an authorized Wood Iron Wood Finishes, Inc. representative will be covered by this warranty. This non-prorated warranty is for material(s) only, and does not include labor or cost of labor for the application of the product. Any costs and expenses beyond Wood Iron Wood Finishes, Inc. above stated warranty shall be the responsibility of the owner(s).

Terms and Conditions

Wood Iron Wood Finishes, Inc. warranty (hereafter referred to as "Warranty") contained here in is in effect for 20 years from the date of installation and is subject to the terms and conditions, exclusions, and limitations, requirements and legal rights stated in this document. This Warranty remains in effect for the owners(s) of the property to which the stains and finishes were applied. This Warranty is transferable by the original property owner to a first transferee. In the event of the Warranty claim, the Warranty period shall not be longer than 20 years from the date of original installation.

Wood Iron Wood Finishes, Inc. (hereafter referred to as the Warrantor") obligations under this Warranty shall in no event exceed the purchase price of the original stains and/or finish products.

Any product found to be unsatisfactory, prior to the installation, for any reason, must not be installed and should be returned to Wood Iron Wood Finishes, Inc. in exchange for replacement product. The Warrantor will not be responsible in any way for labor or material if defective or unacceptable product is installed. The Warrantor shall not be liable for any consequential or special damages or for other expenses such as accessories which may arise in connection with this Warranty. This warranty does not cover cracking, peeling, or blistering which may result due to inadequate ventilation or improper construction techniques. This Warranty does not apply to damage or failure caused by excessive warping, cupping, splitting, checking, and shrinkage of the wood materials; breakdown of the underlying substrate including veneers; falling objects, water damage associated with standing water, faulty or improper storage and installation, accidental damage, structural defects, fire, lightning, hurricane, tornado, windstorm, earthquake, hail, or other acts of God; harmful chemicals including harmful cleaning compounds, misuse; abuse; vandalism; mildew accumulation; scratching; abrading of the stains and finishes after application.

Color and final appearance is subject to the approval of the homeowner during the stain matching sample process and will not be considered as a manufacturing defect and is not covered by this warranty.

This Warranty is expressly made in lieu of any and all other warranties, expressed or implied, including merchantability and fitness for a particular purpose. This Warranty is for interior application(s) ONLY of the Wood Iron Wood Finishes, Inc. stains and acrylic urethane finishes. This Warranty gives you specific legal rights and you may have other legal rights which vary due to local jurisdiction of claim.

CLAIM PROCEDURE

You must have completed a Wood Iron Wood Finishes, Inc. Warranty Validation form and that form must be on file with Wood Iron in order to file a claim. The Warranty Validation form must be on file with Wood Iron Wood Finishes, Inc. within 30 days after the finishing work was completed in order for this warranty to be considered valid and enforceable.

Contact Wood Iron Wood Finishes, Inc., Technical Service Department to file a claim by phone or email.

Upon discovery of a possible defect or failure, a claim must be filed immediately, and under no circumstances more than 30 days after discovery. The person filing the claim must allow Wood Iron Wood Finishes, Inc. and/or their agents to inspect the surface (s) where the product is installed. The technician will examine, photograph, and analyze the area of concern. The inspection will occur within 30 days after notification or sooner if possible. A report describing the conditions causing the failure will be written and mailed to the customer within 10 days. That report will contain information as to the cause of the failure and suggested remedies including replacement of product if necessary.

Name _____
Date _____

Address/City/Zip _____
(where work was performed)

Address/City/Zip _____
(contact if different from location where work was performed)

Day Phone _____ Eve. Phone _____

Cell. Phone _____ Email _____

Description _____ of _____ work

